

ARMSTRONG LAMINATE FLOORING WARRANTY GUIDE

Lifetime Limited Residential Warranty

- **Armstrong Laminate Flooring with the ArmaLock® Installation System:**
Laminates for Life™
Centurion™
Genesis Endura™

What Is Covered And For How Long?

Armstrong guarantees to the original purchaser that, for the lifetime of the product, and in a residential indoor setting, your Armstrong Laminate Floor:

- Will not stain
- Will not fade from sunlight or artificial light
- Will not show wear-through
- Will be free from manufacturing defects
- CleanSweep® surface will be easy to clean
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used
- Will not unlock at the seams

25-Year Limited Residential Warranty

- **Armstrong Laminate Flooring:**
Nature's Gallery®
Pacific Heights™
Galway™
Ambrosia™
Forrester™
Beyond™

What Is Covered And For How Long?

Armstrong guarantees to the original purchaser that, for 25-years from the date of original purchase, and in a residential indoor setting, your Armstrong Laminate Floor:

- Will not stain
- Will not fade from sunlight or artificial light
- Will not show wear-through
- Will be free from manufacturing defects
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used
- Will not unlock at the seams (only for the ArmaLock® Installation System)

25-Year Limited Residential Warranty for Armstrong Laminate at Lowe's

(Armstrong 20-Year Limited Residential Warranty/Additional 5-Year Warranty from Lowe's)

❑ **Armstrong Laminate Flooring with the SwiftLock™ Installation System:**

SwiftLock® TimberRidge™

SwiftLock® GardenStone™

SwiftLock® WoodBridge™

Commercial Collection

Beveled Wood Collection

Stone Collection

Wood Collection

Armstrong and Lowe's guarantee to the original purchaser that, for 25-years from the date of original purchase (20-years from Armstrong and 5-years from Lowe's), and in a residential indoor setting, your Armstrong Laminate Floor:

- Will not stain
- Will not fade from sunlight or artificial light
- Will not show wear-through
- Will be free from manufacturing defects
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used
- Will not unlock at the seams

20-Year Limited Residential Warranty

❑ **Armstrong Laminate Flooring:**

Classics™

Origins™

What Is Covered And For How Long?

Armstrong* guarantees to the original purchaser that, for 20 years from the date of original purchase, and in a residential indoor setting, your Armstrong Laminate Floor:

- Will not stain
- Will not fade from sunlight or artificial light
- Will not show wear-through
- Will be free from manufacturing defects
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used
- Will not unlock at the seams (only for the ArmaLock® Installation System)

* Some retailers such as Stone Mountain, GCO and ProSource may offer extended warranty coverage on Classics™ and Origins™ laminate. Ask a Stone Mountain, GCO or ProSource retailer for details.

15-Year Limited Residential Warranty for Armstrong Laminate at Lowe's

❑ **Armstrong Laminate Flooring:**

Baywood™

What Is Covered And For How Long?

Armstrong guarantees to the original purchaser that, for 15 years from the date of original purchase, and in a dry residential indoor setting, your Armstrong Laminate Floor:

- Will not stain
- Will not fade from sunlight or artificial light
- Will not show wear-through
- Will be free from manufacturing defects
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used

12-Year Limited Commercial Warranty for Armstrong Laminate at Lowe's

- **Armstrong Laminate Flooring with the SwiftLock® Installation System:**
Commercial Collection

What Is Covered And For How Long?

Armstrong guarantees to the original purchaser that for 12 years from the date of original purchase and in a dry commercial indoor setting **, your Armstrong laminate floor:

- Will not stain
- Will not fade from sunlight or artificial light
- Will not show wear-through
- Will be free from manufacturing defects
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used
- Will not unlock at the seams

** Not recommended in heavy industrial areas, rooms with in-floor drainage, commercial kitchens or other similar wet areas.

5-Year Limited Light Commercial Warranty

- **Armstrong Laminate Flooring with the ArmaLock® Installation System:**
Laminates for Life™
Centurion
Genesis Endura
Nature's Gallery®
Galway™
Classics™
Origins™

What Is Covered And For How Long?

Armstrong guarantees to the original purchaser that for 5 years from the date of original purchase and in a light commercial indoor setting, your Armstrong ArmaLock™ or SwiftLock™ Laminate Floor*** when installed using a 3/32" bead of glue on the top of the tongue of the board only:

- Will not stain
- Will not fade from sunlight or artificial light
- Will not show wear-through

- Will be free from manufacturing defects

*** Products with a beveled edge, such as American Duet, are not recommended in light commercial areas and are excluded from this light Commercial Warranty.

5-Year Limited Light Commercial Warranty for Armstrong Laminate at Lowe's

□ Armstrong Laminate Flooring with the SwiftLock® Installation System:

SwiftLock® TimberRidge™

SwiftLock® GardenStone™

SwiftLock® WoodBridge™

Beveled Wood Collection

Stone Collection

Wood Collection

What Is Covered And For How Long?

Armstrong guarantees to the original purchaser that for 5 years from the date of original purchase and in a light commercial indoor setting, your Armstrong ArmaLock™ or SwiftLock™ Laminate Floor*** when installed using a 3/32" bead of glue on the top of the tongue of the board only:

- Will not stain
- Will not fade from sunlight or artificial light
- Will not show wear-through
- Will be free from manufacturing defects

25-Year Underlayment Warranty

Two-In-One™ Premium Flooring Underlayment
Two-In-One™ Advanced Flooring Underlayment
Quiet Comfort™ Premium Underlayment

What is covered And For How Long?

Armstrong guarantees to the original purchaser that for the warranty period of the flooring (up to 25 years from the date of original purchase) and in an indoor setting your Armstrong Underlayment:

- Will be free from manufacturing defects
- Is a moisture barrier for moisture emissions up to 5 lbs/1,000 sq. ft/ 24 hours when seams are properly taped.

Full Bathroom Installations

- 100% silicone caulk must be used around the entire perimeter and 3/32" bead of glue on the top of the tongue ONLY. Full bathroom installation for residential use only.

What Will Armstrong Do If Any Of The Things Listed Above Happen?

If you make a claim within the warranty period and follow our servicing procedures, Armstrong will provide materials either to repair the defective area or replace the floor at our option. If the floor was

professionally installed, and if you make your claim within the first five years (first year for light commercial installations), Armstrong will pay reasonable labor costs to repair the defective area or replace the floor.

How Do I Get Service?

We want you to be happy with your Armstrong floor. If you're not, call your retail store. They can answer your questions and, if necessary, start to process a claim. If you have further questions please call us at **1 800 233 3823**.

PLEASE KEEP YOUR RECEIPT. Armstrong needs the receipt in order to verify date and proof-of-purchase to resolve any problems that may occur.

What Is Not Covered By This Warranty?

This warranty does not cover damage caused by:

- Improper care and maintenance (see our Care Instructions).
- Accidents, abuse, or misuse.
- Abnormal wear and tear such as damage caused from spike heel shoes, insufficient protection from furniture, pebbles, sand and other abrasives.
- Improper workmanship, or installation not in accordance with Armstrong's installation instructions.
- Water damage from excessive moisture in a concrete slab, hydrostatic pressure, flooding caused by ice makers, refrigerators, sinks, dishwashers, pipes or natural disasters.
- Planks coming apart at the seams because they have been engaged/disengaged more than three (3) times (Armstrong ArmaLock® and SwiftLock® Laminate Flooring only.)
- Damage caused by vacuum cleaner beater bars and hard or metal caster wheels.
 - When vacuuming, we recommend using the wand attachment on your vacuum.
 - If rolling casters are used, we recommend only soft wheels that are wide enough to support the weight.
- Damage caused by pet urine (which has not been promptly wiped up and removed).

What Is Excluded From This Warranty?

Armstrong and the retailer exclude and will not pay incidental or consequential damages under this warranty. By this we mean any loss, expense, or damages other than to the flooring itself that may result from a defect in the flooring. No implied warranties extend beyond the term of this written warranty.

Please Note:

Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation and exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

This warranty is effective February 1, 2004.